

Isaac Vigil

Experience Strategy and Design

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From concept to delivery, I ensure high-quality results. My ability to transition seamlessly between strategic planning and tactical execution, coupled with my excellent communication and collaboration skills, allows me to drive cohesive progress and growth across teams. I thrive in complex situations, creating clarity and direction while fostering strong partnerships and implementing effective processes and tools for UX success.

I am Isaac Vigil, a resilient and optimistic self-starter with strong strategic, visual, analytical, and entrepreneurial skills. Dedicated to building cohesive and efficient teams that deliver outstanding experiences, I thrive in multicultural environments, collaborating with multidisciplinary teams to tackle complex challenges.

I focus on creating inclusive spaces where team members feel valued and can grow, prioritizing listening, providing feedback, and recognizing achievements. My approach to design emphasizes testing to minimize risks and starting with an achievable product to ensure our experiences meet both user and business objectives.

Skills

User Experience
User Interface
User Research

Design Systems
Wireframing
Prototyping

Figma
Miro
Useberry
Atlassian products
Google Analytics

Cross-Functional Collaboration

Team Management
Project Management
Stakeholder Management

Mentoring
Product Strategy
Roadmaps

Entrepreneurship
Startups
Lean / Agile Methodologies

Languages

English (Proficient)
Spanish (Native)
Japanese (Advanced)
French (Intermediate)
Catalan (Native)

Cities

Barcelona
Tokyo (3y)
Shenzhen (3y)
Hong Kong (3y)
Dubai (1y)

Experience

15+ years designing user experiences

5+ years in leadership roles, managing and guiding design teams

3+ years mentoring aspiring designers

Senior UX Consultant Manager at Cognizant Netcentric

From February 2021 to present at Barcelona, Spain

- Design Lead for high-profile clients such as Mercedes AMG, Volvo Trucks, Ford, Kia, Reed Exhibitions, The Global Fund, UBS, and KPMG. Delivering innovative, user-centric design solutions that meet and exceed client expectations, managing resources, and ensuring timely delivery.
- Developed a versatile Figma library to streamline and accelerate the start of new projects, ensuring adaptability across various scenarios.
- Actively shared expertise and offered mentorship across the organization.

Head of Design at FCM Travel Solutions

From September 2020 to January 2021 at Barcelona, Spain

- Led the growth and mentorship of the design team, streamlining workflows and implementing best practices for efficiency and consistency.
- Established a Design System and transitioned tools from Sketch to Figma, creating reusable components.
- Enhanced collaboration with other teams and implemented user research practices.

UX Design Director at First Abu Dhabi Bank (FAB) · KingEclient

From July 2019 to August 2020 at Dubai, UAE

- Lead the design team to achieve FAB's business goals with a focus on customer-centric design and feasibility.
- Oversaw backlog planning and improved alignment across teams, facilitating effective interactions between our team and stakeholders.
- Revamping of the mobile experience for Dubai First, a credit card provider within the FAB group.

Lead UX Designer at eDreams ODIGEO

From December 2017 to June 2019 at Barcelona, Spain

- Designed new solutions to enhance the purchase flow at eDreams ODIGEO, Europe's largest flight retailer with over 18.5 million customers and 1 billion searches per month.
- Lead initiatives for both the homepage and flight results squads, including mentoring other designers, multiple teams alignment, and creating process guides.
- Facilitated design critiques and fostered collaborative synergies, driven by a commitment to continuous improvement and team development.

(See full timeline in [LinkedIn](#))

Education

Design and Multimedia Major at Escuela de Sistemas Informáticos (ESI)

Graduated in 2005 at Barcelona, Spain